



## **Solraba Quality Policy**

**SOLRABA**, adapting to the needs and demands of an increasingly competitive and aware market, has an Integrated Quality Management System, Environmental Management and Occupational Health and Safety, described in the Manual and developed in its Procedures in accordance with the requirements of the UNE-EN ISO 9001:2015, 14001:2015 and 45001:2018 Standards.

The Management is fundamentally committed to: protecting the environment, the health of workers (both our own and those of subcontracted companies), complying with client requirements and other applicable legal and regulatory requirements related to our activities (execution, operation, and maintenance of photovoltaic solar plants and self-consumption facilities), and continuously improving the Management System by allocating all necessary human and material resources.

Our main objectives are the Satisfaction of Our Clients, the Protection of the Environment and the prevention of damage and deterioration of the health of workers, both our own and those of external subcontracted companies.

Solraba is firmly committed to promoting a culture of health and safety for everyone involved in its activities, worldwide. This includes improving risk awareness, continuous training and encouraging responsible behavior to ensure high-quality work without accidents.

Employees are empowered to stop any activity that they believe may pose a health or safety risk to themselves or others. They are encouraged to report any unsafe behavior, actions, omissions, or situations that could potentially cause an accident to their immediate supervisor or the highest-ranking SOLRABA representative on site.

The Stop-Work order must be given in good faith. SOLRABA will not blame or hold responsible those employees or subcontracted personnel who point out a dangerous situation, or who interrupt activities, even if it is subsequently proven that said action was unnecessary, but health and safety come first.

Management will promote all measures deemed appropriate to achieve these objectives, focusing not only on the Client but also on employee satisfaction, who are ultimately the ones who make it possible to achieve the goals we have set for ourselves.

Customer complaints and dissatisfaction will be addressed promptly and appropriately.

Priority environmental protection measures will be carried out, such as prevention and minimization of pollution, the sustainable use of natural resources and the segregation and management of all waste generated.

Means will be provided for workers and/or worker representatives to consult and participate in occupational health and safety matters.





Continuous improvement requires collaboration and participation at all levels, and for this, information and communication are essential. Within this area, we consider it essential to establish training programs that contribute to enriching qualifications at all levels and members of SOLRABA.

The Management ensures that its Quality Policy is understood and accepted by all personnel and is available to the public and any interested parties; and through internal audits, it verifies that the Management System maintains its efficiency and adequacy, as well as that this policy remains relevant and appropriate for the organization.

Signed: Director (Javier Raventós Basagoiti)

01-26-2021

After the implementation of our **Quality and Environmental Management System**, in accordance with the UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015 Standards and within our dynamic of continuous improvement, we inform you that, for obvious reasons, our suppliers will be forced to comply with these standards.

Suppliers or subcontractors acting on behalf of SOLRABA undertake to follow the recommendations regarding environmental behavior described below:

- 1. Compliance with environmental legislation applicable to the activity carried out.
- 2. Promote awareness and correct environmental behavior in relation to waste management, emissions and energy consumption to everyone that is realizing a subcontracted activity.





